

Australian Unity FY25 Q2 Acquisition Offer “Four Weeks Free” Offer - Oct 14th – Nov 17th 2024

Offer:

- Get 4 (four) weeks free when you purchase hospital and extras cover; or extras only cover

Offer period

- Start Date: **14th Oct 2024**
- End Date: **17th Nov 2024**

Eligibility Criteria

Customers must

1. Purchase Australian Unity hospital and extras cover at the same time (i.e. either a combined product or a hospital product and an extras product); or purchase Australian Unity extras only cover (extras product) by itself
2. Through an aggregator or comparator call centres/websites
3. Join between 14 October and 17 November 2024 where the policies purchased have a commencement date between 14 October and 17 November 2024
4. Are new members on new memberships who have not previously held Australian Unity health insurance within 90 days of joining.
5. Complete **60 days of continuous paid membership** (within the first 60 days of membership) before being eligible for 4 weeks free.
6. Member must be financial and not have fallen into arrears or be suspended for a period during the first 60 days of membership to receive the 4 weeks free

Note: If a customer falls into arrears or suspends their policy in their first 60 days of membership, they will no longer be eligible for the 4 weeks free. Please advise customers to ensure their payments are up to date in their first 60 days in order to remain eligible.

Note: This offer is not available:

- to members who have held health cover with Australian Unity in the 90 days prior to joining.
- to members who purchase Australian Unity mix'n'match or combined hospital and extras cover, or extras-only cover through either the Australian Unity call centre; via the Australian Unity website, Australian Unity Partnerships (phone and online portals)
- to new members who purchase hospital-only cover or Overseas Visitors Cover.
- to dependants who come off their parent's policy and take out hospital and extras cover within 90 days will not be eligible for this offer. However, they will be eligible for a separate offer if they join within 30 days, refer to the details [here](#).
- to Australian Unity staff (this includes Greengate 21 staff); or
- in conjunction with any other retail offer or promotion being run by Australian Unity at the same time except where those retail offers, or promotions are clearly expressed or communicated by Australian Unity to constitute or form part of a single offer.
- All waiting periods are applicable, there are no waiting periods waived as part of the offer

Fulfilment of Four Weeks Free

- Customers need to meet all eligibility criteria as outlined above
- Customers need to complete **60 days of continuous paid Australian Unity membership** before the four weeks offer will be applied to the new member's policy.
- The four weeks free offer is applied to each policy by advancing the date it is paid up to, ie moving it forward four weeks.
- The offer will then be applied within 30 days of completing the 60 days of paid membership due to data and

processing time. Note, Weeks Free won't be applied on the 61st day, it can take **up to 90 days** from joining date for the weeks free to be applied, provided the member has maintained payment during that time. Please ensure this is clearly communicated to customers.

Terms and Conditions –

Link - <https://www.australianunity.com.au/aggregator-terms-and-conditions>

Terms and Conditions: Get 4 (four) weeks free when you purchase hospital and extras cover; or extras only cover (14 October – 17 November 2024)

1. This offer only applies:
 - a. to people who purchase Australian Unity hospital and extras cover at the same time (i.e. either a combined product or a hospital product and an extras product); or purchase Australian Unity extras only cover (extras product) by itself;
 1. through an aggregator or comparator call centre/website;
 2. between 14 October – 17 November 2024 where the policies purchased have a commencement date between 14 October – 17 November 2024; and
 3. who are new members on new memberships (see condition 3 below); or
 - b. to members who purchase Australian Unity hospital & extras cover (either a combined product or a hospital product and an extras product); or purchase Australian Unity extras only cover (extras product):
 1. through iSelect's or Health Insurance Comparison (HIC)'s or It's My Health's or HealthDeal's referral program;
 2. have a referral date (i.e.: the date the sale was processed by iSelect/ HIC /It's My Health/ HealthDeal) no later than 17 November 2024 and a start date no later than 2 December 2024; and
 3. who are new members on new memberships (see condition 3 below).
2. After complying with paragraph 1 above, and subject to paragraph 3 and 4 below, the policy holder may receive 4 (four) weeks free on their cover. Limit of one 4 weeks free offer per membership.
3. Offer only available to new members on new memberships, who have not previously held Australian Unity health insurance within 90 days of joining.
4. This promotion is not available:
 - a. to members who purchase through either:
 1. the Australian Unity call centre;
 2. the Australian Unity website;
 3. Australian Unity Partnerships (phone and online portals);
 - b. to members who take out hospital only cover or Overseas Visitors Cover;
 - c. to Australian Unity staff (this includes Greengate21 staff);
 - d. to dependants who come off their parent's policy and take out hospital & extras cover or a combination cover within 90 days. However, they may be eligible for a separate offer if they join within 30 days, refer to the details [here](#)
5. The 4 weeks free will be applied to the membership after the policy holder has held cover for a minimum period of 60 continuous days and the policy is paid up to date, subject to the following conditions:
 - a. The 4 weeks free will not be applied on any policies that at any time during the first 60 days of membership have been or are:
 - in arrears; or
 - suspended.
 - b. The 4 weeks free offer is applied to your policy by advancing the date you are paid up to, i.e. moving it forward 4 weeks. The 4 weeks free will be applied to policies within 30 days after completing 60 continuous days of paid membership.
6. This offer is not available in conjunction with any other retail offer or promotion, except where those retail offers or promotions are clearly expressed or communicated by Australian Unity to constitute or form part of a single offer.
7. Those who join via a partnership relationship are eligible for the partnership discount and the weeks free offer.

8. This offer can be withdrawn at any time by Australian Unity. Australian Unity reserves the right to change these offer conditions at any time by publishing updated terms and conditions on its website australianunity.com.au/health-insurance/campaign/health-offer/terms-and-conditions, and to apply the updated offer conditions to any policies purchased after the time when the conditions were updated.
9. Australian Unity may request further information from any purchaser at its discretion, acting reasonably, in order to determine whether the purchaser is eligible for this promotion.