

## **\$100 right back into your pocket!**

We know every bit counts. So, as part of our claims savings promise, we're giving back to our members.

Eligible ahm members\* who join and commence a hospital and/or extras policy by **30 September 2024** will get \$100 cash back. How good?

Cash backs will be paid into the same account we pay your claims into, so log in and check your bank details are up to date by 15 September. If we don't have your bank details on hand, we'll send you a cheque.

If your bank details are all up to date, you don't need to do a thing. We'll be in touch directly with all the details about the cash back.

### **Why is ahm giving back?**

ahm and Medibank made a commitment to return any COVID-19 claims savings back to members. The cash give back is the next phase in our support package. Since the start of the pandemic, our \$1.46 billion financial support package has included the pause of premium increases, free days of cover and other member support options.

### **Who is eligible for cash give back?**

The cash back amount is only payable per eligible policy, and applies to resident ahm members holding a hospital and/or extras policy on 30 September 2024. Excludes Ambulance Only, Overseas Visitors Cover, Overseas Workers Cover and Overseas Student Health Cover.

### **When will I receive my cash back?**

Cash backs will be paid by the end of October 2024. We'll be in touch with all the details. In the meantime, make sure you log in to your account to check or update your bank details.

### **How is the cash back amount calculated?**

At ahm, we like to keep things super simple. So, all eligible policies will receive \$100 cash back, no matter what level of hospital and/or extras cover you hold.

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