

Australian Unity FY25 Q2&Q3 Acquisition Offer "Six Weeks Free" Offer Aug 1st – Sep 30th 2024

Offer:

- Get 6 (six) weeks free when you purchase hospital and extras cover; or extras only cover

Offer period

- Start Date: 1st Aug 2024
- End Date: 30th Sept 2024

Eligibility Criteria

Customers must

1. Purchase Australian Unity mix'n'match or combined hospital and extras cover, or extras-only cover
2. Through either the Australian Unity call centre; via the Australian Unity website, Australian Unity Partnerships (phone and online portals) or via an aggregator or comparator call centres/websites.
3. Join between 1 August and 30 September 2024 where the policies purchased have a commencement date between 1 August and 30 September 2024.
4. are new members on new memberships who have not previously held Australian Unity health insurance within 90 days of joining.
5. complete **60 days of continuous paid membership** (within the first 60 days of membership) before being eligible for 6 weeks free.
6. member must be financial and not in arrears or be suspended for a period during the first 60 days of membership to receive the 6 weeks free

Note: If a customer falls into arrears or suspends their policy in their first 60 days of membership, they will no longer be eligible for the 6 weeks free. Please advise customers to ensure their payments are up to date in their first 60 days in order to remain eligible.

Note: This offer is not available:

- to members who have held health cover with Australian Unity in the 90 days prior to 1 August 2024.
- to new members who purchase hospital-only cover or Overseas Visitors Cover.
- to dependants who come off their parent's policy and take out hospital and extras cover within 90 days will not be eligible for this offer. However, they will be eligible for a separate offer if they join within 30 days, refer to the details [here](#).
- to Australian Unity staff (this includes Greengate 21 staff); or
- in conjunction with any other retail offer or promotion being run by Australian Unity at the same time except where those retail offers, or promotions are clearly expressed or communicated by Australian Unity to constitute or form part of a single offer.
- All waiting periods are applicable, there are no waiting periods waived as part of the offer

Fulfilment of Six Weeks Free

- Customers need to meet all eligibility criteria as outlined above
- Customers need to complete **60 days of continuous paid Australian Unity membership** before the six weeks offer will be applied to the new member's policy.
- The six weeks free offer is applied to each policy by advancing the date it is paid up to, ie moving it forward six weeks.
- The offer will then be applied within 30 days of completing the 60 days of paid membership due to data and processing time. Note, it won't be applied on the 61st day, it can take **up to 90 days** from joining date for the weeks free to be applied, provided the member has maintained payment during that time. Please ensure this is clearly communicated to customers.